

The [21st Century CURES Act](#), passed in December 2016, requires state Medicaid programs to implement an Electronic Visit Verification (EVV) system for Personal Care and Home Health services. Per section 12006, all states must implement an EVV system to avoid a reduction in federal Medicaid funding. EVV is an electronic-based system that verifies when provider visits occur and documents the precise time services begin and end, ensuring that members receive authorized services. To be in federal compliance, all EVV systems must collect the six points of data listed below.

1. Type of service performed
2. Individual receiving the service
3. Date of the service
4. Location of service delivery
5. Individual providing the service
6. Time the service begins and ends

EVV is **mandatory**. Provider agencies not in compliance with EVV on or after July 1, 2021, will experience a disruption in reimbursement for the impacted services.

Idaho has selected the Provider Choice model, meaning a provider may use their EVV system of choice, so long as it meets the minimum requirements identified by Idaho Medicaid and is compatible with the state's EVV aggregator offered by Sandata. Once a provider has selected their vendor, they will work directly with Sandata to report their chosen vendor and begin testing.

A list of vendors who have successfully interfaced with Sandata in other states or in the state of Idaho can be found [here](#). The Department and Sandata do not endorse any vendor or recommend using a specific vendor from this list. It is each provider's responsibility to have a functional EVV solution that has passed testing and is successfully transmitting in order to avoid claim denials.

EVV is required for the following services:

Personal Care Services

- S5125: Attendant Care
- S5130: Homemaker
- T1005: Respite (when rendered by a Personal Assistance Agency (PAA))
- T1019: Personal Care Services

Home Health Services

- 0421: Physical Therapy
- 0431: Occupational Therapy
- 0441: Speech-language Pathology
- 0470: Audiology Services
- 0471: Audiology Services - Diagnostic
- 0472: Audiology Services - Treatment
- 0551: Skilled Nursing

Once a provider is enrolled with Gainwell and established in the billing system, the provider must perform the following phases for proper reimbursement from the Idaho Medicaid program.

Phase 1: Provider Elects a Vendor and Inform Sandata

- Providers review technical specifications for information on transmission guidelines.
 - The [AltEVV Technical Specification](#) document must be followed by the vendor to meet the transmission guidelines.
- Providers coordinate with their EVV vendor
- Providers are encouraged to contact Sandata and inform them of their chosen EVV vendor to begin testing immediately. Include the following when contacting Sandata:
 - Provider ID
 - Provider Name
 - Provider Contact
 - Provider Contact Title
 - Provider Contact Email
 - Provider Contact Phone
 - Provider Address
 - EVV Vendor Name
 - Vendor Contact
 - Vendor Contact Title
 - Vendor Contact Email
 - Vendor Contact Phone

Phone: (855)545-1581

Email: IDAltevv@sandata.com

Phase 2: Setup for Interface Testing with Sandata

- Providers register with Sandata to request test credentials
- Sandata sends testing checklist to providers
- Sandata creates an account to support testing efforts
- Sandata will provide contact information for Sandata's technical interface support team for questions and issues.

Phase 3: Interface Testing and Training

- Test files are uploaded by vendor and checklist is filled out
- Provider sends in completed checklist from vendor to Sandata and requests validation.
 - If unsuccessful, the checklist marked with erroneous files/scenarios is sent back to provider. The corrected checklist can be resubmitted until all errors are corrected.
- Provider to complete aggregator training
 - Additional communication will be published regarding training dates.

Phase 4: Production-Ready

- Provider testing is successful
- Sandata sends production credentials to provider
- Provider is required to send EVV data to Sandata. Failure to do so may result in a disruption of reimbursement.