



The [21st Century CURES Act](#), passed in December 2016, requires state Medicaid programs to implement an Electronic Visit Verification (EVV) system for Personal Care and Home Health services. Per section 12006, all states must implement an EVV system to avoid a reduction in federal Medicaid funding. EVV is an electronic-based system that verifies when provider visits occur and documents the precise time services begin and end, ensuring that members receive authorized services. To be in federal compliance, all EVV systems must collect the six points of data listed below.

1. Type of service performed
2. Individual receiving the service
3. Date of the service
4. Location of service delivery
5. Individual providing the service
6. Time the service begins and ends

In the spring of 2021, impacted Personal Care Service and Home Health providers will be **required** to begin testing with their EVV vendor and integrating with the state's aggregator.

EVV is **mandatory**. Provider agencies not in compliance with EVV by September 1, 2021, will experience a disruption in reimbursement for the impacted services.

**EVV is required for the following services:**

Personal Care Services

- S5125: Attendant Care
- S5130: Homemaker
- T1005: Respite (when rendered by a Personal Assistance Agency (PAA))
- T1019: Personal Care Services

Home Health Services

- 0421: Physical Therapy
- 0431: Occupational Therapy
- 0441: Speech-language Pathology
- 0470: Audiology Services
- 0471: Audiology Services - Diagnostic
- 0472: Audiology Services - Treatment
- 0551: Skilled Nursing
- 0571: Aide services

## Implementation

Idaho has selected the Provider Choice model, meaning a provider may use their EVV system of choice, so long as it meets the minimum requirements identified by Idaho Medicaid and is compatible with the state's EVV aggregator offered by Sandata. Once a provider has selected their vendor, they will work directly with Sandata to report their chosen vendor and begin testing no earlier than mid-February.

A list of vendors who have successfully interfaced with Sandata in other states or in the state of Idaho can be found [here](#). The Department and Sandata do not endorse any vendor or recommend using a specific vendor from this list. The Department strongly recommends that providers decide as soon as possible to ensure adequate time for interface testing. It is each provider's responsibility to have a functional EVV solution that has passed testing and is successfully transmitting data by July 1, 2021.

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## Technical Specifications Documents

Providers and their chosen third-party EVV vendor are encouraged to refer to the [AltEVV Technical Specification](#) document for information on transmission guidelines. The documented guidelines must be followed by the vendor to meet the transmission guidelines.

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## Process Overview

### Phase 1: Outreach

- Providers review technical specifications
- Providers coordinate with their EVV vendor
- Providers are encouraged to contact Sandata and inform them of their chosen EVV vendor to begin testing immediately. Include the following when contacting Sandata:
  - Provider ID
  - Provider Name
  - Provider Contact
  - Provider Contact Title
  - Provider Contact Email
  - Provider Contact Phone
  - Provider Address
  - EVV Vendor Name
  - Vendor Contact
  - Vendor Contact Title
  - Vendor Contact Email
  - Vendor Contact Phone

**Phone:** (855)545-1581

**Email:** [IDAtevv@sandata.com](mailto:IDAtevv@sandata.com)

### Phase 2: Setup for Interface Testing with Sandata

- Providers register with Sandata to request test credentials
- Sandata sends testing checklist to providers
- Sandata creates an account to support testing efforts
- Sandata will provide contact information for Sandata's technical interface support team for questions and issues.

### **Phase 3: Interface Testing and Training**

- Test files are uploaded by vendor and checklist is filled out
- Provider sends in completed checklist from vendor to Sandata and requests validation.
  - If unsuccessful, the checklist marked with erroneous files/scenarios is sent back to provider. The corrected checklist can be resubmitted until all errors are corrected.
- Provider to complete aggregator training
  - Additional communication will be published regarding training dates.

### **Phase 4: Production-Ready**

- Provider testing is successful
  - Sandata sends production credentials to provider
  - Provider is required to send EVV data to Sandata. Failure to do so may result in a disruption of reimbursement.
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## **Learn More**

Providers are encouraged to visit [www.idmedicaid.com](http://www.idmedicaid.com) and see the Announcements posted for information and updates about EVV. Providers should contact Gainwell Technologies at 1(866)686-4272 or (208)373-1424 or their [Provider Relations Consultant](#) by phone, or email [IDEVV@dxc.com](mailto:IDEVV@dxc.com) with questions or concerns related to EVV.

If you are provider who has not yet chosen an EVV vendor or completed testing with Sandata, you must choose your EVV vendor and then contact Sandata to complete testing. Include the following when contacting Sandata:

**Phone:** (855)545-1581

**Email:** [IDAltevv@sandata.com](mailto:IDAltevv@sandata.com)

- Provider ID and Name
- Provider Contact, Title, Email and Physical Address, and Phone Number
- EVV Vendor Name
- Vendor Contact, Title, Email, and Phone

Providers may also visit the [Electronic Visit Verification \(EVV\) page](#) for additional information.

The Department looks forward to working with providers on successful EVV implementation.