

Category	Issue and Resolution	Related Tickets	Projected Timeframe
<b>Gainwell System Error</b>	On the EFT page the county was not reflected correctly. A fix to update the system was deployed and the correct county now populates, based on zip code.	73439	Resolved February 2022
<b>Gainwell System Error</b>	Some licenses were being duplicated within the application. A permanent solution to resolve duplicate licenses in the Provider Enrollment Application was made.	68835	Resolved February 2022
<b>Gainwell System Error</b>	In some instances, when a case was rejected, the Primary Specialty dates were updated inadvertently in the system. A fix was implemented to eliminate this from occurring in the system when the case is rejected.	73089	Resolved February 2022
<b>Gainwell System Error</b>	Some instances were identified where Healthy Connection attribute and affiliations were reflected twice in the system. Clean-up efforts were executed and a permanent system fix was implemented to prevent this from occurring in the future.	74566 and 74035	Resolved late February 2022
<b>Gainwell System Error</b>	Insurance data was truncated when there were more characters than space. A code was changed to accept up to 60 characters in the insurance name field	74100	Resolved late February 2022